

County of Los Angeles Office of Inspector General

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2016 FIRST QUARTER STATUS REPORT: The Los Angeles Sheriff's Department Implementation of The Citizens' Commission on Jail Violence Recommendations

April 6, 2016

2016 FIRST QUARTER STATUS REPORT

Since the Office of Inspector General's (OIG) *2015 Fourth Quarter Status Report* on the Los Angeles County Sheriff's Department (Department) implementation of the Citizens' Commission on Jail Violence (CCJV) recommendations was submitted on January 7, 2016, the Department continues to make progress on the implementation of the remaining CCJV recommendations.

This report provides updates on the implementation status of the four remaining CCJV recommendations which are "In progress" or "Partially implemented," as well as Recommendation 4.12 which is "Implemented, additional monitoring required." The OIG continues to monitor recommendations that are "Implemented" with additional monitoring required. The table below reflects the implementation status and monitoring requirements of each of the five sets of recommendations, which remain unchanged since the OIG's *2015 Third Quarter Status Report*. The OIG respectfully submits its 2016 First Quarter Status Report.

IMPLEMENTATION STATUS AND MONITORING REQUIREMENTS

CCJV Recommendations	Implemented, Requires No Additional Monitoring	Implemented, Requires Additional Monitoring	Partially Implemented	In Progress	Total
Use of Force	0	10	0	2	12
Management	7	7	0	0	14
Culture	0	8	0	0	8
Personnel and Training	2	8	0	0	10
Discipline	0	13	1	1	15
Total	9	46	1	3	59

USE OF FORCE

3.8 PPI and FAST should be replaced with a single, reliable and comprehensive data tracking system.

Status: In progress, funding approved - No change in status since the OIG's 2015 Fourth Quarter Status Report.

3.12 The Department should purchase additional body scanners.

Status: In progress

The Department reports that it is still in Phase II of the multi-phase installation of body scanners. The chart below reflects the status of body scanner installation at each facility, as reported by Custody Support Services who oversees body scanner installation. Upon installation of each machine, the Department reports that staffing will immediately increase in accordance with the Board's approved funding.

Facility	Objective	Status
Phase II		
Pitchess Detention Center (PDC)- South	Installation of two (2) body scanners	Complete as of September 26, 2015.
Century Regional Detention Facility (CRDF)	Installation of one (1) additional body scanner	The second scanner is scheduled for delivery and installation on April 23, 2016. Currently, the Department is renovating the body scan area to accommodate the installation of the second machine.

Inmate Reception Center (IRC) Old Side	Installation of two (2) additional body scanners	Building timelines were revised due to permit and construction issues. New estimated completion date is December 2016.
IRC Booking Front	Installation of two (2) additional body scanners	
Phase III		
North County Correctional Facility (NCCF)	Installation of two (2) body scanners	Building timelines were revised due to permit and construction issues. The new estimated completion date is April 2017.
PDC-North	Installation of two (2) body scanners	Because Department of Public Works (DPW) will likely manage facility renovations, building timelines were revised. The new estimated completion date is March 2018.
Phase IV		
The Department reports that it is still in the process of identifying areas appropriate for placement of additional body scanners.		

MANAGEMENT

4.12 LASD should create an Internal Audit and Inspection Division

Status: Implemented, additional monitoring required

In the OIG's 2015 Second Quarter Status Report, the OIG reported that the Department did not activate the Phase III staffing plan for IAB, ICIB, and the Audit and Accountability Bureau (AAB), formerly the Internal Monitoring Audit and Accountability Command (IMPAAC). This decision was attributed to a need to meet Custody Division staffing mandates pursuant to *Rosas, et al. v. Baca* (Case No. CV 12-00428 DDP) (*Rosas*) and the joint settlement agreement regarding the provision of mental health services between the Sheriff and the Department of Justice. The Inspector General continues to strongly advise that Phase III be fully implemented immediately. Properly staffing IAB and ICIB would ensure complete, fair, and timely investigations. Properly staffing AAB would strengthen LASD management's ability to evaluate its operations objectively and accurately.

In addition to its various Patrol Division functions, AAB continues to work closely with Custody Division executives toward the completion of several audits.

Since July 2014, the AAB has completed the following audits related to Custody Division operations:

- Use of Force (CCJV, Rosas and policy compliance) - NCCF
- Force Investigation Processing – All facilities
- Use of Force Acknowledgement and Agreement Form – All facilities
- Personnel Rotation – All facilities in 2014, MCJ in 2015

The AAB is currently finalizing an audit of the recording, storage and monitoring of CCTV camera operations at Twin Towers Correctional Facility (TTCF), the findings of which the OIG will discuss in a future report.

Once AAB is fully staffed, it will be best equipped to fulfill its mission of ensuring compliance with the Department's policies and standards and proactively identifying problems (*Report on the Citizen's Commission of Jail Violence*, Sept. 2012, www.ccjv.lacounty.gov, page 86). It is critical that AAB continue to provide robust audits of custody operations while reporting outside the custody chain of command. Multiple layers of accountability, including a proactive command staff, AAB audits, and unrestricted OIG access at all levels, will provide the best inoculation against the sort of insularity in the jails which has occurred in the past.

DISCIPLINE

7.14 The grievance process should be improved to include added checks and oversight.

Status: Partially implemented

In January, the OIG reviewed the Custody Division's new prisoner grievance policy and recommended revisions. The Department is working with County Counsel to incorporate the final changes to the policy based on proposed revisions from the *Rosas* monitors and the OIG. Once the policy is finalized and completes the meet and confer process, it will be submitted for executive approval and then incorporated into the Custody Division Manual.

The Grievance Coordinator reports that he and Custody Support Services personnel are continuing to incorporate changes into the Custody Automated Reporting and Tracking System (CARTS) for grievances and requests. The Grievance Coordinator reports that CSS personnel are currently collecting data on the number of outstanding complaints at each facility, which will be shared with the OIG upon completion.

The Department held an 8-hour training on March 2, 2016, for facility grievance teams on anticipated changes to the grievance process. Trained grievance teams will train facility personnel in the new policy. Once the new policy is approved, the

Grievance Coordinator will coordinate with the Custody Training and Standards Bureau to add regular grievance policy trainings for custody supervisors to the Custody Division training calendar.

The Department reports that it continues to install enclosures for iPads at the basin facilities (TTCF, MCJ and CRDF). Data Services Bureau (DSB) reports that it is working on the iPad interface and completion of the Inmate Data Network (IDN), both of which must be complete before the iPads can be functional. By April 2016, the DSB expects that iPads will be able to capture electronic signatures and that they will be fully installed in the basin facilities by June 30, 2016. The Department does not have an estimated completion date for the IDN at this time.

Finally, the Department reports that it is working to resolve Wi-Fi issues at PDC-North and PDC-South facilities before it can expand the iPad program to all three Pitchess facilities as planned.

7.15 The use of lapel cameras as an investigative tool should be broadened.

Status: In progress (alternative implementation)

The Department reports that as of February 1st, 2016, there are 503 Closed-Circuit Television (CCTV) cameras recording at CRDF. The Department is still configuring the network at CRDF by identifying cameras and ensuring that all cameras are recording properly.

The DSB reports that it is configuring a storage room adjacent to PDC-South which will serve as the Main Communications Room. This room will be used to house the servers used for data storage for all northern jail facilities. The DSB anticipates the delivery of storage system equipment in June 2016.

The Department began installation of camera hardware, including mounts and electronic equipment, at NCCF in late February. It anticipates that NCCF will have between 800 and 900 cameras, some of which will be functional by June 2016 with

full installation complete by December 2016. Thereafter, the Department plans to expand CCTV installation to PDC-North facility.